

To:

Mr. Srilan Jain

General Manager

Saffron Restaurant

New York

11th January, 2012

Ref: Sub-standard Food

Dear Mr. Jain,

I visited with my family to your Saffron restaurant on 16th January to celebrate my son's birthday. Unfortunately, the sub-standard food quality in your restaurant really dampened our spirits.

The dinner started off in a very disappointing way when we were served some tasteless lukewarm fluid which was passed off as Sweet-corn soup. The starters we ordered were dripping with oil, though we had specifically requested for fat-free food.